



Strive Senior Living In-Person Visitation Policy for Essential Caregivers

Adoption Date: May 6, 2022

Policy:

As required by Florida Statute 429.28 (1) (d) Resident Bill of Rights, Strive Senior Living's policy allows a resident to have visitors from 8 AM to 8 PM at minimum. At times there may be circumstances which restrict Resident visitation, such as pandemic flu or presence of infectious diseases which may require isolation. In such cases, Strive Senior Living shall comply with CDC, Florida Department of Health, and Florida Emergency Management. Florida Statute 408.23 requires additional policies and procedures required by this statute must allow in person visitation by Essential Caregivers unless the resident/client objects.

Essential caregiver visitors provide emotional support to help a resident deal with a difficult transition or loss, upsetting event, making major medical decisions, needs cueing to eat and drink, stops speaking, or end of life.

All residents

Procedure:

Strive Senior Living requires the following procedures to abide by Florida Statute 408.23. Before in-person visitation, Essential Caregivers must adhere to the following

1. Comply with infection control and education policies for visitors. Infection control policies may require a visitor to wear Personal Protection Equipment (PPE), including properly wearing a face mask and other necessary PPE and perform hand hygiene. Staff will provide direction on the proper use of PPE.
2. This policy requires the essential caregiver to sign in and out on the visitor log.
3. Policy Consent: Sign this policy acknowledging an understanding of visitation policies. Failure to adhere to the policy shall revoke or suspend in-person visitation.
4. Submit to a visitor screening which may include temperatures and a questionnaire regarding health status.
5. Visitation hours will be 8 AM to 8 PM per FS 429.28 (1)(d). Any visitation outside of those hours will be considered upon request to the Administrator. During these hours, in-person visitation by the essential caregiver is allowed at lead 2 hours daily in addition to any other visitation authorized by Strive Senior Living.
6. While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident, client, or patient and the visitor is not prohibited.
7. The essential caregiver visitor must immediately inform the facility if they develop symptoms consistent with a communicable disease within 24 hours of their last visit at the community/home.
8. A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.
9. This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.

Strive Senior Living takes our commitment to the wellbeing of our Residents seriously, and this includes a resident's right to visitation with their family. If you or your loved one have met with resistance from a hospital, hospice, or long-term care facility, when attempting to visit with a loved one, you may file a complaint with the Agency for Healthcare Administration for further review and action.

Submitting this complaint online may assist the agency in expediting review with the goal of swift resolution. If you prefer to make this complaint via phone, the Agency has established a dedicated phone line for visitation related complaints by calling 888-775-6055. The link to the complaint portal is <https://apps.ahca.myflorida.com/hcfc/>.